

## Medical Staff Frequently Asked Questions COVID-19 Drive-Thru Testing

Q. What is the turn-around time for results?

A. It can take 24-48 hours for the results.

Q. Does the lab interface with results in Epic?

A. Yes, the regional lab does interface with EPIC.

Q. What are the hours of operation?

A. Current hours of operation are Monday – Friday 7:00 a.m. – 5:00 p.m. and Saturday and Sunday 8:00 – 4:00 p.m. Hours are subject to change.

Q. Are surgical practice orders completed through Pre-admission Testing (PAT) or through the surgical practice?

A. For ambulatory outpatient elective surgeries, physician offices should order testing. All other inpatient surgery stays will be ordered by PAT.

Q. How are COVID positive results managed?

A. For surgical/procedural patients with positive results, the Network Operations Command Center(NOCC) will notify PAT and the Infection Preventionist who notifies the surgeon of positive test.

For all other COVID positive testing results, the NOCC notifies Infection Preventionist who notifies the physician of positive test result.

In all cases, the patient communication is the responsibility of the ordering physician/provider.

Q. Are tests scheduled or first come, first served?

A. Currently tests are not scheduled. Patient can come anytime during open hours. We are working on a scheduling platform in the near future.

Q. How many days prior to surgery is required prior to test?

A. Surgery patients should come three days prior and GI patients should come four days prior. If the surgery is scheduled less than two days prior, the patient will not be tested.

Q. What is the test type?

A. It is a nasopharyngeal PCR self-administered (by patient with instruction) test. If a patient is unable to self-administer, the testing team is equipped to assist the patient.

Q. What is the order number of COVID-19 testing within Epic?

A. LAB98415 SARS-COV-2 - recommended ordering by lab number so there is no confusion.

Q. What happens if a patient presents without a Dx code

A. If a Dx code is not given, a call must be made to the ordering physician to determine the appropriate diagnosis to be used for the patient.

Q. Are other drive through testing sites being considered?

A. Yes, we will be opening up another site at our Huber Heights location. Actual date next week is being determined and will be communicated at a later date. Patients in Fort Hamilton or Troy areas can utilize their ED for PAT testing.

Q. What happens if a patient presents with a paper order?

A. We will not turn paper orders away. Epic orders are highly encouraged. An order is required to have the following information: Name, DOB, Dx Code, Lab order number, provider contact number, patient contact number and signature of provider and credentials.