

Medical Staff Frequently Asked Questions

COVID-19 Drive-Thru Testing

Q. What is the turn-around time for results?

A. It can take 24-48 hours for the results.

Q. Does the lab interface with results in Epic?

A. Yes, the regional lab does interface with EPIC.

Q. What are the hours of operation?

A. Current hours of operation are Monday – Friday 7 a.m.-5 p.m. and Saturday and Sunday 8 a.m.-4p.m. Hours are subject to change.

Q. Are surgical practice orders completed through Pre-admission Testing (PAT) or through the surgical practice?

A. For ambulatory outpatient elective surgeries, physician offices should order testing. All other inpatient surgery stays will be ordered by PAT.

Q. How are COVID positive results managed?

A. For surgical/procedural patients with positive results, the Network Operations Command Center(NOCC) will notify PAT and the Infection Preventionist who notifies the surgeon of positive test.

For all other COVID positive testing results, the NOCC notifies Infection Preventionist who notifies the physician/provider of positive test result. In all cases, the patient communication is the responsibility of the ordering physician/provider.

Q. Are tests scheduled or first come, first served?

A. Currently tests are not scheduled. Patient can come anytime during open hours. We will be launching our scheduling platform later this week. This will allow patients to determine site and time for their test to be completed.

Q. How many days prior to surgery is required prior to test?

A. Surgery patients should come three days prior and GI patients should come four days prior. If the surgery is scheduled less than two days prior, the patient will not be tested.

Q. What is the test type?

A. It is a nasopharyngeal PCR self-administered (by patient with instruction) test. If a patient is unable to self-administer, the testing team is equipped to assist the patient.

Q. What is the order number of COVID-19 testing within Epic?

A. LAB98415 SARS-COV-2 - recommend ordering by lab number so there is no confusion.

Q. What happens if a patient presents without a Dx code?

A. If a Dx code is not given, a call must be made to the ordering physician to determine the appropriate diagnosis to be used for the patient.

Q. What are the current testing locations?

A. We currently have two locations; one at Southview and starting on June 17, 2020 our Huber Health Center location will be opening. Patients in Fort Hamilton or Troy areas can utilize their ED for PAT testing. We continue to evaluate the need for additional sites.

Southview Medical Center
1997 Miamisburg Centerville Rd.
Dayton, Oh 45459

Huber Health Center
8701 Old Troy Pike
Huber Heights, OH 45424

Q. What happens if a patient presents with a paper order?

A. We will not turn paper orders away. Epic orders are highly encouraged. An order is required to have the following information: Name, DOB, Dx Code, Lab order number, provider contact number (including FAX #), patient contact number and signature of provider and credentials.