

Online Ordering and e-Delivery Process

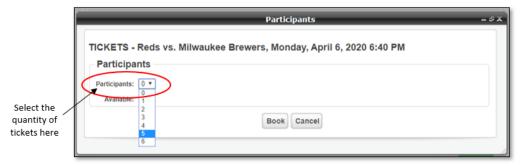
1. View available tickets online.

Discounted Cincinnati Reds tickets and parking passes will be available to purchase online at https://bookeo.com/khnredstickets in accordance with the schedule for ticket distribution each year. This website will include information on the game dates available for purchase. Tickets are first come, first served.



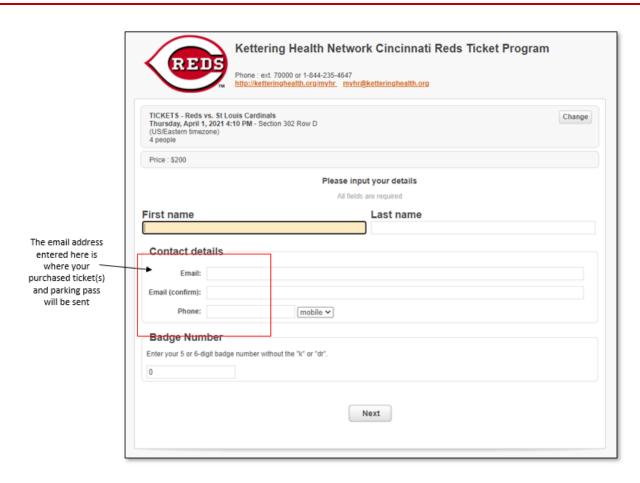
2. Select your game date and ticket quantity.

Click "Book" to move forward with booking tickets or a parking pass for the selected game date. Employees and volunteers can purchase up to 6 tickets and one parking pass per game. "Participants" is the quantity of tickets being purchased.



3. Fill out your information for the ticket(s) or parking pass.

Your information is required to book the tickets or parking pass that you have selected. Fill out your information and click "Next" to move the next screen where you can add another booking or complete your purchase.

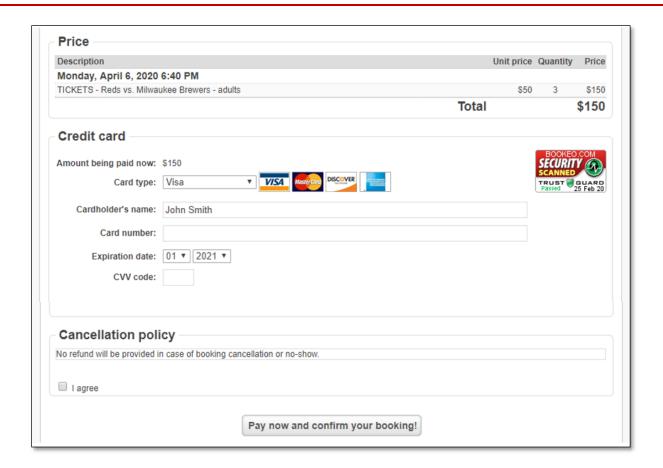




4. Review your order and complete your purchase.

Online payment is required at the time of purchase. Acceptable payment methods are Visa, Mastercard, Discover, or American Express. Purchases within this program are non-refundable.

Employees and volunteers can expect an immediate confirmation email for each ticket(s) or parking pass booking. This email is a receipt for the purchase. The confirmation email will be sent to the email address listed in the online checkout process.



5. Receive your digital tickets through the MLB Ballpark app.

All tickets are digital to comply with contactless entry at the ballpark and to help us get you your tickets quickly.

Once you have placed your order, follow these steps:

- Within 5 business days of your purchase, you will receive an email link with instructions to download the MLB Ballpark app
- Download the MLB Ballpark app and create an account
- Access your tickets and/or parking pass through the MLB Ballpark app
- Present your ticket(s) in the app upon arrival at the ballpark gate

6. Review the visitor guidelines for a safe experience at Great American Ballpark.

Read about what to expect at the ballpark at https://reds.com/guestguide.

7. Enjoy the game!