



Double Occupancy Inpatient Rooms

Preferred Messaging to Patients about Visitation Restrictions

New visitor restrictions going into effect March 16, 2021 at 8:00 a.m. will permit two (2) visitors at a time per patient currently hospitalized, or coming for an emergency department visit or outpatient procedure. Any additional visitors must wait outside the facility until their turn to see the patient.

Inpatient rooms/units that have the capacity for two patients to be admitted to the same room will need to continue to restrict visitation so that no more than two visitors total are in the room at any time. This is to continue to manage social distancing and reduce the number of individuals in the room at the same time.

Units with double occupancy rooms should evaluate and utilize other spaces at their own discretion that would allow a patient to have two visitors at the same time.

Messaging to patients should focus on what is still possible while enforcing the need to keep both patients and visitors safe.

“Hi, Mr. Smith. My name is Donna, and I will be your nurse for today. I want you to know that while you are here on 2 East unit, you can have one visitor at a time come see you. Because there is another patient next to you, having one visitor at a time allows us to continue to practice social distancing and maintain a safe space for everyone entering this room.”

“Mr. Smith, because you are allowed one visitor at a time while you are in this room, we can set up a video conference for an additional visitor who would like to interact with you at the same time. I can help set that up on a tablet if you are not able to use your own device.”

“I’m really sorry, Mrs. Jones, that we have to limit visitation while you are in a room with another patient. But our goal is to help maintain social distancing as much as is possible while still allowing both you and your roommate to have visitors at the same time. I will see if there is another area on our unit that you and one additional visitor can use to visit.”